

## Resources.

We believe that for tenants to operate effectively, they need resources. That is why we can offer you free photocopying and printing, and have computers available 5 days a week for anyone to access the internet, write a newsletter, write up minutes or anything else that would help you.

## How you can contact us.

If you have any question, query or require to use any of our services then please contact us at the first instance.

### Our contact details are:

North Lanarkshire Tenants and Residents Development Support Project,  
Unit 66, Fountain Business Park,  
Ellis Street, Coatbridge, ML5 3AA

Tel: 01236 435 844

Fax: 01236 435 675

Email: [ahunter@tis.org.uk](mailto:ahunter@tis.org.uk)

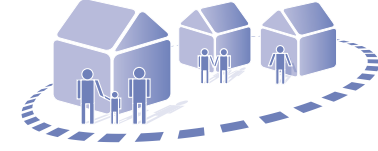
**If you need this information in large print, audio tape, Braille or in a community language, please contact us**

सेवत उगाळुं दिव न्नाटकाठो विमे गेठ इगमा दिच चागीसी  
गे उां लिपा वरवे माझे ठाल दिस पडे ते उाल-भेल वठे।

यदि आप को यह जानकारी किसी और भाषा में चाहिए  
तो कृपया हमारे साथ इस पते पर संपर्क करें।

اگر آپ کو دوسری زبان میں یہ معلومات درکار ہو تو برائے مہربانی ہم  
سے مندرجہ ذیل پتے پر رابطہ کریں

如需其他語言的資料，請致  
函下址與我們聯絡。



**North Lanarkshire Tenants & Residents  
Development Support Project**

# Description of Services

Coatbridge  Federation  
Tenant and Resident Associations



# Introduction

We were set up and managed in partnership with the Coatbridge Federation of Tenant and Resident Associations, North Lanarkshire Council and Tenants Information Service.

We started work in October 2004, and have funding for 3 years to improve Tenant Participation throughout North Lanarkshire. One of our key goals is to develop a North Lanarkshire wide Federation of tenant and resident associations.

We are a team of tenants, residents and professionals all working together to improve our community.



# What we offer

We can offer tenants and residents throughout North Lanarkshire a whole range of services.

## Training.

We offer training to help your tenant and resident group operate more effectively. Training can be tailored to meet your group's needs. The sort of training that we can offer, include:

- Running meetings,
- Writing constitutions,
- The role of the committee,
- Issues relating to housing management,
- Writing a newsletter,
- Getting more members,
- Effective organisation or
- Public speaking.



## Advice and support.

Information is vital to ensure you can participate in a meaningful way. We have an entire room packed with information that is dedicated to providing you with the latest up to date information. We have information about service provision, housing issues, funding and ways to assist you develop your tenant group. We have copies of legislation, leaflets, brochures, guidance notes, books and much much more available for your use. There is also a DVD, and Video collection, so you can sit with a nice hot drink and browse the TV until your heart is content. We are also available at any time for questions, queries, encouragement, and support to assist you to improve your community.

